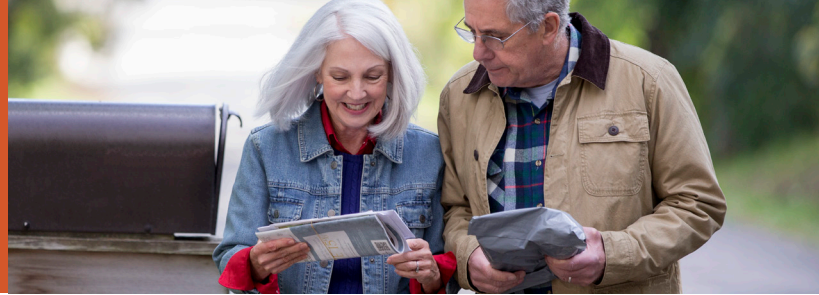


# OptumRx Home Delivery Pharmacy: Automatic Refills



Setting up automatic refills is an easy and convenient way for you to get the medications you take regularly. OptumRx<sup>®</sup> will automatically refill and ship medications right to your door. There is no cost to participate.

## What medications are eligible for automatic refills?

Certain medications are eligible for automatic refills. Check [optumrx.com](http://optumrx.com) or call the toll-free number on the back of your member ID card (Medicare Advantage members can call **1-877-889-5802**).

Eligible	Not Eligible
<ul style="list-style-type: none"><li>• Medications for long-term use such as high blood pressure, cholesterol and diabetes</li></ul>	<ul style="list-style-type: none"><li>• Medications that are taken as needed</li><li>• Controlled substances</li><li>• Medications covered under Medicare Part B</li></ul>

## How does it work?

To set up automatic refills:

- Visit [optumrx.com](http://optumrx.com) and select the medication(s) for automatic refills. For Medicare Advantage members with new medications, you must wait 30 days before you can participate in automatic refills to ensure therapy is established.
- Call the toll-free number on the back of your member ID card (Medicare Advantage members can call **1-877-889-5802**).

When it's time to refill, OptumRx will:

- Send you a reminder 14 days and 5 days before the next refill is due
- Work with your doctor to renew medications before refills run out
- Ship your order to you through free standard shipping
- Bill the approved payment method on file

A credit card on file is not required for \$0 copay medications. Members can change or cancel automatic refills at any time.

OptumRx is here to help you! To learn more or set up automatic refills, visit [optumrx.com](http://optumrx.com) or call the number on the back of your member ID card (Medicare Advantage members can call **1-877-889-5802**).