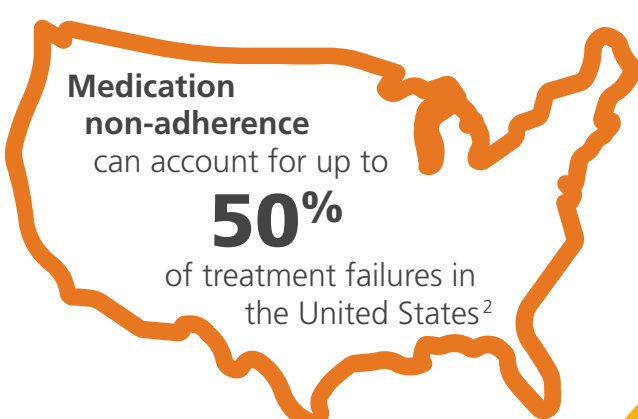


Home delivery drives better medication adherence

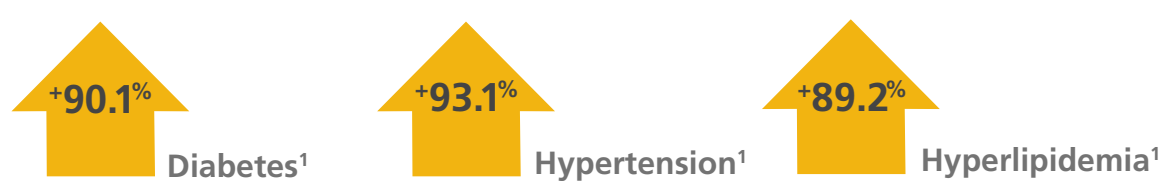
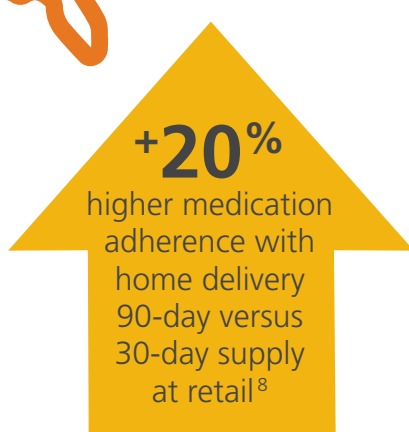


An OptumRx® study shows that our home delivery pharmacy **consistently ranks higher in medication adherence performance** than retail pharmacies.¹



Home delivery: driving greater health outcomes

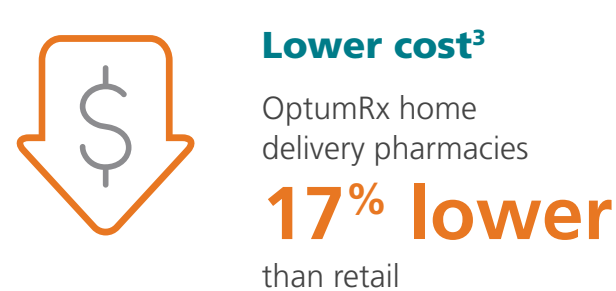
We analyzed three chronic conditions, also Center for Medicare & Medicaid Services (CMS) Stars measures. **For every condition**, home delivery participants had **higher medication adherence rates.**¹



OptumRx home delivery utilizers are more adherent to their therapeutic regimen than retail customers, even when compared to those getting 90-day supplies at retail.⁸ **Higher medication adherence may lead to lower cost of care.**²

Proportion of adherent patients (PDC≥80%) for 90-day prescriptions

Home delivery outperforms retail



Home delivery fulfillment leverages the advantages of scale and computerized logistics for **fast, accurate and efficient** pharmacy service. The result is satisfied patients and impressive overall cost savings for the entire health care system.

Home delivery saves money



Here's the takeaway

Studies show that home delivery increases patient:



savings³



safety⁶



satisfaction⁷

OptumRx home delivery is a vital addition to your patient care toolkit, along with other key patient services like text message refill reminders, concierge patient services, and **automatic refills.**

Home delivery is an easy way to **improve medication adherence** while getting your patients the medication they need the most, quickly and conveniently.

Get your patients started today with home delivery



ePrescribe to:

OptumRx
2858 Loker Ave East, Suite100
Carlsbad, CA 92010

NCPDP ID = 0556540
PID = P00000000020173



Or call our dedicated clinician line at **1-800-791-7658, TTY 711**

What do we mean by "adherence"?

Simply put, adherent patients use their medications as directed. We use Proportion of Days Covered, or PDC, as used by the Pharmacy Quality Alliance, a recognized standards-setting organization.¹

Sources

1. Percentage Adherent Utilizers - Retail 30 vs. Retail 90 vs. Home Delivery 90, M & R Population, 2019
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3. Internal calculation of patient cost savings assuming 2.5 copay at Home Delivery, Commercial population.
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5. Kaiser Family Foundation, *kff.org* 2019 poll.
6. P.J. Campbell, M. Patel, et al. Systematic review and meta-analysis of community pharmacy error rates in the USA: 1993-2015. *BMJ Open Quality* v.7.
7. Internal NPS Scorecard, 2018 Patient NPS HD vs. Retail.
8. OptumRx clinical analytics. Home delivery vs. retail study: Medication adherence among mail-order pharmacy users versus retail pharmacy users for direct commercial in 3 classes. January 2018 – December 2018.