

# OptumRx NCPDP Version D.0 Payer Sheet

# United Healthcare Community (COB Processing with Other Patient Responsibility Billing)

| Payer Name: OptumRx   | Date: 01/01/2024   |               |
|---|--------------------|---------------|
| United Healthcare Community Plan of Kansas                    | BIN: 610494        | PCN: 4848     |
| (Dual Eligible Only)  |                    |               |
| United Healthcare Community Plan of New York                  | BIN: 610494        | PCN: 4800     |
| United Healthcare Community Plan of Pennsylvania              | BIN: 610494        | PCN: 4200     |
| United Healthcare Community Plan of Hawaii                    | BIN: 610494        | PCN: 4500     |
| United Healthcare Community Plan of Washington                | BIN: 610494        | PCN: 4600     |
| United Healthcare Community Plan of New Jersey                | BIN: 610494        | PCN: 4343     |
| United Healthcare Community Plan of Florida                   | BIN: 610494        | PCN: 4300     |
| Health Plan of Nevada Medicaid                                | BIN: 610494        | PCN: 4700     |
| United Healthcare Community Plan Maryland Medicaid            | BIN: 610084        | PCN: RXSOLPRD |
| Processor: OptumRx  |                    |               |
| Effective as of: 12/1/2017                                    | NCPDP              |               |
|   | Telecommunication  |               |
|   | Standard           |               |
|   | Version/Release #: |               |
|   | D.0                |               |
| NCPDP Data Dictionary Version Date: October 2016              | NCPDP External     |               |
|   | Code List Version  |               |
|   | Date: October 2016 |               |
| Contact/Information Source: Network Phone Number; www.optumry | <u>c.com</u>       |               |
| Certification Testing Window: Certification not required      |                    |               |
| Pharmacy Help Desk Medicaid 888-306-3243                      |                    |               |
| Other versions supported: ONLY D.0                            |                    |               |
|   |                    |               |
|   |                    |               |
|   |                    |               |

|         | Transaction Header Segment       |                     |       | Claim Billing/Claim Rebill |
|---------|----------------------------------|---------------------|-------|----------------------------|
| Field # | NCPDP Field Name                 | Value               | Payer | Payer Situation            |
|         |                                  |                     | Usage | -                          |
| 1Ø1-A1  | BIN NUMBER                       | (see above)         | М     |                            |
| 1Ø2-A2  | VERSION/RELEASE NUMBER           | DØ                  | М     |                            |
| 1Ø3-A3  | TRANSACTION CODE                 | B1, B3              | М     |                            |
| 1Ø4-A4  | PROCESSOR CONTROL NUMBER         | See above           | М     | Required for All Claims    |
| 1Ø9-A9  | TRANSACTION COUNT                | Up to 4             | М     |                            |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER    | 01                  | М     | NPI ONLY                   |
| 2Ø1-B1  | SERVICE PROVIDER ID              | 10 digit NPI number | М     |                            |
| 4Ø1-D1  | DATE OF SERVICE                  |                     | М     |                            |
| 11Ø-AK  | SOFTWARE VENDOR/CERTIFICATION ID |                     | 0     |                            |

|         | Insurance Segment Segment Identification (111-AM) = "Ø4" |       |                | Claim Billing/Claim Rebill                |
|---------|--|-------|----------------|---|
| Field # | NCPDP Field Name   | Value | Payer<br>Usage | Payer Situation                           |
| 3Ø2-C2  | CARDHOLDER ID  |       | M              |   |
| 312-CC  | CARDHOLDER FIRST NAME                                    |       | M              |   |
| 313-CD  | CARDHOLDER LAST NAME                                     |       | M              |   |
| 314-CE  | HOME PLAN  |       | 0              |   |
| 524-FO  | PLAN ID  |       | 0              |   |
| 3Ø1-C1  | GROUP ID   |       | M              | Always required. Refer to Member ID Card. |
| 3Ø3-C3  | PERSON CODE  |       | 0              |   |



|         | Insurance Segment Segment Identification (111-AM) = "Ø4" |       |                | Claim Billing/Claim Rebill |
|---------|--|-------|----------------|----------------------------|
| Field # | NCPDP Field Name   | Value | Payer<br>Usage | Payer Situation            |
| 3Ø6-C6  | PATIENT RELATIONSHIP CODE                                |       | R              |                            |
| 359-2A  | MEDIGAP ID   |       | 0              |                            |
| 36Ø-2B  | MEDICAID INDICATOR                                       |       | 0              |                            |
| 361-2D  | PROVIDER ACCEPT ASSIGNMENT INDICATOR                     |       | 0              |                            |
| 997-G2  | CMS PART D DEFINED QUALIFIED FACILITY                    |       | 0              |                            |
| 115-N5  | MEDICAID ID NUMBER                                       |       | 0              |                            |

|        | Patient Segment Segment Identification (111-AM) = "Ø1" |       |                | Claim Billing/Claim Rebill |
|--------|--|-------|----------------|----------------------------|
| Field  | NCPDP Field Name                                       | Value | Payer<br>Usage | Payer Situation            |
| 331-CX | PATIENT ID QUALIFIER                                   |       | 0              |                            |
| 332-CY | PATIENT ID   |       | 0              |                            |
| 3Ø4-C4 | DATE OF BIRTH  |       | R              |                            |
| 3Ø5-C5 | PATIENT GENDER CODE                                    |       | R              |                            |
| 31Ø-CA | PATIENT FIRST NAME                                     |       | R              |                            |
| 311-CB | PATIENT LAST NAME                                      |       | R              |                            |
| 322-CM | PATIENT STREET ADDRESS                                 |       | 0              |                            |
| 323-CN | PATIENT CITY ADDRESS                                   |       | 0              |                            |
| 324-CO | PATIENT STATE / PROVINCE ADDRESS                       |       | 0              |                            |
| 325-CP | PATIENT ZIP/POSTAL ZONE                                |       | 0              |                            |
| 326-CQ | PATIENT PHONE NUMBER                                   |       | 0              |                            |
| 3Ø7-C7 | PLACE OF SERVICE                                       |       | S              |                            |
| 333-CZ | EMPLOYER ID  |       | 0              |                            |
| 384-4X | PATIENT RESIDENCE                                      |       | 0              |                            |

|         | Claim Segment Segment Identification (111-AM) = "Ø7" |                     |                | Claim Billing/Claim Rebill  |
|---------|--|---------------------|----------------|---|
| Field # | NCPDP Field Name                                     | Value               | Payer<br>Usage | Payer Situation   |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER      | Ø1 = Rx Billing     | М              |   |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE NUMBER                |                     | М              |   |
| 436-E1  | PRODUCT/SERVICE ID QUALIFIER                         |                     | M              |   |
| 4Ø7-D7  | PRODUCT/SERVICE ID                                   |                     | M              |   |
| 442-E7  | QUANTITY DISPENSED                                   |                     | R              |   |
| 4Ø3-D3  | FILL NUMBER  |                     | R              |   |
| 4Ø5-D5  | DAYS SUPPLY  |                     | R              |   |
| 4Ø6-D6  | COMPOUND CODE  |                     | R              |   |
| 4Ø8-D8  | DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE     |                     | R              |   |
| 414-DE  | DATE PRESCRIPTION WRITTEN                            |                     | R              |   |
| 415-DF  | NUMBER OF REFILLS AUTHORIZED                         |                     | 0              |   |
| 419-DJ  | PRESCRIPTION ORIGIN CODE                             |                     | R              |   |
| 354-NX  | SUBMISSION CLARIFICATION CODE COUNT                  | Maximum count of 3. | 0              | Required if Submission Clarification Code (42Ø-DK) is used.   |
| 42Ø-DK  | SUBMISSION CLARIFICATION CODE                        |                     | 0              |   |
| 46Ø-ET  | QUANTITY PRESCRIBED                                  |                     | RW             | Effective 09/21/2020 Required when claim is for Schedule II drugs or when a compound contains a Schedule II drug. |
| 3Ø8-C8  | OTHER COVERAGE CODE                                  | 00, 03, 04, 08      | RW             |   |
| 453-EJ  | ORIGINALLY PRESCRIBED PRODUCT/SERVICE ID QUALIFIER   |                     | 0              | Required if Originally Prescribed Product/Service Code (455-EA) is used.  |
| 445-EA  | ORIGINALLY PRESCRIBED PRODUCT/SERVICE CODE           |                     | 0              |   |



|         | Claim Segment Segment Identification (111-AM) = "Ø7" |       |                | Claim Billing/Claim Rebill |
|---------|--|-------|----------------|----------------------------|
| Field # | NCPDP Field Name                                     | Value | Payer<br>Usage | Payer Situation            |
| 446-EB  | ORIGINALLY PRESCRIBED QUANTITY                       |       | 0              |                            |
| 418-DI  | LEVEL OF SERVICE                                     |       | 0              |                            |
| 461-EU  | PRIOR AUTHORIZATION TYPE CODE                        |       | RW             | Varies by plan             |
| 462-EV  | PRIOR AUTHORIZATION NUMBER SUBMITTED                 |       | RW             | Varies by plan             |
| 995-E2  | ROUTE OF ADMINISTRATION                              |       | 0              |                            |
| 996-G1  | COMPOUND TYPE  |       | 0              |                            |
| 147-U7  | PHARMACY SERVICE TYPE                                |       | 0              |                            |

|         | Prescriber Segment Segment Identification (111-AM) = "Ø3" |       |                | Claim Billing/Claim Rebill                |
|---------|---|-------|----------------|---|
| Field # | NCPDP Field Name  | Value | Payer<br>Usage | Payer Situation                           |
| 466-EZ  | PRESCRIBER ID QUALIFIER                                   |       | M              |   |
| 411-DB  | PRESCRIBER ID   |       | М              | NPI should be submitted whenever possible |
| 427-DR  | PRESCRIBER LAST NAME                                      |       | 0              |   |
| 498-PM  | PRESCRIBER PHONE NUMBER                                   |       | 0              |   |
| 468-2E  | PRIMARY CARE PROVIDER ID QUALIFIER                        |       | 0              |   |
| 421-DL  | PRIMARY CARE PROVIDER ID                                  |       | 0              |   |
| 47Ø-4E  | PRIMARY CARE PROVIDER LAST NAME                           |       | 0              |   |
| 364-2J  | PRESCRIBER FIRST NAME                                     |       | 0              |   |
| 365-2K  | PRESCRIBER STREET ADDRESS                                 |       | 0              |   |
| 366-2M  | PRESCRIBER CITY ADDRESS                                   |       | 0              |   |
| 367-2N  | PRESCRIBER STATE/PROVINCE<br>ADDRESS                      |       | 0              |   |
| 368-2P  | PRESCRIBER ZIP/POSTAL ZONE                                |       | 0              |   |

## Scenario 2- Other Payer-Patient Responsibility Amount Repetitions

|         | Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5" |                      |                | Claim Billing/Claim Rebill  Scenario 2- Other Payer-Patient Responsibility Amount Repetitions and Benefit Stage Repetitions Only                   |
|---------|--|----------------------|----------------|--|
| Field # | NCPDP Field Name   | Value                | Payer<br>Usage | Payer Situation  |
| 337-4C  | COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT  | Maximum count of 9.  | M              |  |
| 338-5C  | OTHER PAYER COVERAGE TYPE  |                      | M              |  |
| 339-6C  | OTHER PAYER ID QUALIFIER   |                      | R              |  |
| 34Ø-7C  | OTHER PAYER ID   |                      | R              |  |
| 443-E8  | OTHER PAYER DATE   |                      | R              |  |
| 471-5E  | OTHER PAYER REJECT COUNT   | Maximum count of 5.  | RW             | Imp Guide: Required if Other Payer Reject Code (472-6E) is used.   |
| 472-6E  | OTHER PAYER REJECT CODE  |                      | RW             | Imp Guide: Required when the other payer has denied the payment for the billing.   |
| 353-NR  | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT  | Maximum count of 25. | RW             | Imp Guide: Required if Other Payer-Patient Responsibility Amount Qualifier (351-NP) is used.  Payer Requirement: (any unique payer requirement(s)) |
| 351-NP  | OTHER PAYER-PATIENT<br>RESPONSIBILITY AMOUNT QUALIFIER                                 |                      | RW             | Imp Guide: Required if Other Payer-Patient Responsibility Amount (352-NQ) is used.  Payer Requirement: (any unique payer requirement(s))           |
| 352-NQ  | OTHER PAYER-PATIENT<br>RESPONSIBILITY AMOUNT   |                      | R              |  |



|         | Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5" |                     |                | Claim Billing/Claim Rebill  Scenario 2- Other Payer-Patient Responsibility Amount Repetitions and Benefit Stage Repetitions Only |
|---------|--|---------------------|----------------|--|
| Field # | NCPDP Field Name   | Value               | Payer<br>Usage | Payer Situation  |
| 392-MU  | BENEFIT STAGE COUNT  | Maximum count of 4. |                |  |
| 393-MV  | BENEFIT STAGE QUALIFIER  |                     |                |  |
| 394-MW  | BENEFIT STAGE AMOUNT   |                     |                |  |

|         | Pricing Segment Segment Identification (111-AM) = "11" |       |                | Claim Billing/Claim Rebill  |
|---------|--|-------|----------------|-----------------------------|
| Field # | NCPDP Field Name                                       | Value | Payer<br>Usage | This segment is always sent |
| 4Ø9-D9  | INGREDIENT COST SUBMITTED                              |       | R              |                             |
| 412-DC  | DISPENSING FEE SUBMITTED                               |       | R              |                             |
| 438-E3  | INCENTIVE AMOUNT SUBMITTED                             |       | 0              |                             |
| 481-HA  | FLAT SALES TAX AMOUNT SUBMITTED                        |       | 0              |                             |
| 482-GE  | PERCENTAGE SALES TAX AMOUNT SUBMITTED                  |       | 0              |                             |
| 483-HE  | PERCENTAGE SALES TAX RATE<br>SUBMITTED                 |       | S              |                             |
| 484-JE  | PERCENTAGE SALES TAX BASIS<br>SUBMITTED                |       | S              |                             |
| 426-DQ  | USUAL AND CUSTOMARY CHARGE                             |       | M              |                             |
| 43Ø-DU  | GROSS AMOUNT DUE                                       |       | M              |                             |
| 423-DN  | BASIS OF COST DETERMINATION                            |       | R              |                             |

|         | DUR/PPS Segment Segment Identification (111-AM) = "Ø8" |                           |                | Claim Billing/Claim Rebill |
|---------|--|---------------------------|----------------|----------------------------|
| Field # | NCPDP Field Name                                       | Value                     | Payer<br>Usage | Payer Situation            |
| 473-7E  | DUR/PPS CODE COUNTER                                   | Maximum of 9 occurrences. | RW             |                            |
| 439-E4  | REASON FOR SERVICE CODE                                |                           | RW             |                            |
| 44Ø-E5  | PROFESSIONAL SERVICE CODE                              |                           | RW             |                            |
| 441-E6  | RESULT OF SERVICE CODE                                 |                           | RW             |                            |

|         | Compound Segment                       | Optional Segment       |       | Claim Billing/Claim Rebill                 |
|---------|--|------------------------|-------|--|
|         | Segment Identification (111-AM) = "1Ø" | Required for Compounds |       |  |
| Field # | NCPDP Field Name                       | Value                  | Payer | Payer Situation                            |
|         |  |                        | Usage |  |
| 45Ø-EF  | COMPOUND DOSAGE FORM                   |                        | RW    | Required when compound is being            |
|         | DESCRIPTION CODE                       |                        |       | submitted.                                 |
| 451-EG  | COMPOUND DISPENSING UNIT FORM          |                        | RW    |  |
|         | INDICATOR                              |                        |       |  |
| 447-EC  | COMPOUND INGREDIENT COMPONENT          | Maximum 25 ingredients | RW    |  |
|         | COUNT                                  |                        |       |  |
| 488-RE  | COMPOUND PRODUCT ID QUALIFIER          |                        | RW    |  |
| 489-TE  | COMPOUND PRODUCT ID                    |                        | RW    |  |
| 448-ED  | COMPOUND INGREDIENT QUANTITY           |                        | RW    |  |
| 449-EE  | COMPOUND INGREDIENT DRUG COST          |                        | RW    | Required if needed for receiver claim      |
|         |  |                        |       | determination when multiple products are   |
|         |  |                        |       | billed.                                    |
| 49Ø-UE  | COMPOUND INGREDIENT BASIS OF COST      |                        | RW    | Imp Guide: Required if needed for receiver |
|         | DETERMINATION                          |                        |       | claim determination when multiple products |
|         |  |                        |       | are billed.                                |
| 362-2G  | COMPOUND INGREDIENT MODIFIER           | Maximum count of 1Ø.   | 0     | Imp Guide: Required when Compound          |
|         | CODE COUNT                             |                        |       | Ingredient Modifier Code (363-2H) is sent. |
| 363-2H  | COMPOUND INGREDIENT MODIFIER           |                        | 0     |  |
|         | CODE                                   |                        |       |  |



|         | Clinical Segment Segment Identification (111-AM) = "13" |                     |                | Claim Billing/Claim Rebill   |
|---------|---|---------------------|----------------|--|
| Field # | NCPDP Field Name  | Value               | Payer<br>Usage | Payer Situation  |
| 491-VE  | DIAGNOSIS CODE COUNT                                    | Maximum count of 5. | 0              | Imp Guide: Required if Diagnosis Code<br>Qualifier (492-WE) and Diagnosis Code<br>(424-DO) are used. |
| 492-WE  | DIAGNOSIS CODE QUALIFIER                                |                     | 0              | Imp Guide: Required if Diagnosis Code (424-DO) is used.  |
| 424-DO  | DIAGNOSIS CODE  |                     | 0              |  |



### CLAIM BILLING/CLAIM REBILL PAID (OR DUPLICATE OF PAID) RESPONSE

|         | Response Transaction Header Segment |                          |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid) |
|---------|-------------------------------------|--------------------------|----------------|--|
| Field # | NCPDP Field Name                    | Value                    | Payer<br>Usage | Payer Situation  |
| 1Ø2-A2  | VERSION/RELEASE NUMBER              | DØ                       | M              |  |
| 1Ø3-A3  | TRANSACTION CODE                    | B1, B3                   | M              |  |
| 1Ø9-A9  | TRANSACTION COUNT                   | Same value as in request | М              |  |
| 5Ø1-F1  | HEADER RESPONSE STATUS              | A = Accepted             | M              |  |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER       | Same value as in request | М              |  |
| 2Ø1-B1  | SERVICE PROVIDER ID                 | Same value as in request | M              |  |
| 4Ø1-D1  | DATE OF SERVICE                     | Same value as in request | М              |  |

|         | Response Message Segment Segment Identification (111-AM) = "2Ø" |       |       | Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)  |
|---------|---|-------|-------|--|
| Field # | NCPDP Field Name  | Value | Payer | Payer Situation  |
|         |   |       | Usage |  |
| 5Ø4-F4  | MESSAGE   |       | S     | Imp Guide: Required if text is needed for clarification or detail. |

|         | Response Insurance Segment Segment Identification (111-AM) = "25" |       |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid)   |
|---------|---|-------|----------------|--|
| Field # | NCPDP Field Name  | Value | Payer<br>Usage | Payer Situation  |
| 3Ø1-C1  | GROUP ID  |       | R              |  |
| 524-FO  | PLAN ID   |       | S              | Part-D<br>Commercial   |
| 3Ø2-C2  | CARDHOLDER ID   |       | S              | Imp Guide: Required if the identification to be used in future transactions is different than what was submitted on the request. |

|         | Response Patient Segment Segment Identification (111-AM) = "29" |       |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid) |
|---------|---|-------|----------------|--|
| Field # | NCPDP Field Name  | Value | Payer<br>Usage | Payer Situation  |
| 31Ø-CA  | PATIENT FIRST NAME  |       |                |  |
| 311-CB  | PATIENT LAST NAME   |       |                |  |
| 3Ø4-C4  | DATE OF BIRTH   |       |                |  |

|         | Response Status Segment Segment Identification (111-AM) = "21" |                               |                | Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid) |
|---------|--|-------------------------------|----------------|---|
| Field # | NCPDP Field Name   | Value                         | Payer<br>Usage | Payer Situation   |
| 112-AN  | TRANSACTION RESPONSE STATUS                                    | P=Paid<br>D=Duplicate of Paid | М              |   |
| 5Ø3-F3  | AUTHORIZATION NUMBER   |                               | R              |   |
| 547-5F  | APPROVED MESSAGE CODE COUNT                                    | Maximum count of 5.           | S              |   |
| 548-6F  | APPROVED MESSAGE CODE  |                               | S              |   |
| 13Ø-UF  | ADDITIONAL MESSAGE INFORMATION COUNT                           | Maximum count of 25.          |                |   |
| 132-UH  | ADDITIONAL MESSAGE INFORMATION QUALIFIER                       |                               |                |   |
| 526-FQ  | ADDITIONAL MESSAGE INFORMATION                                 |                               |                |   |
| 131-UG  | ADDITIONAL MESSAGE INFORMATION CONTINUITY                      |                               |                |   |



|         | Response Claim Segment Segment Identification (111-AM) = "22" |                     |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid)  |
|---------|---|---------------------|----------------|---|
| Field # | NCPDP Field Name  | Value               | Payer<br>Usage | Payer Situation   |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE<br>NUMBER QUALIFIER            | 1 = RxBilling       | М              | Imp Guide: For Transaction Code of "B1", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE NUMBER                         |                     | M              |   |
| 551-9F  | PREFERRED PRODUCT COUNT                                       | Maximum count of 6. | S              |   |
| 552-AP  | PREFERRED PRODUCT ID QUALIFIER                                |                     | S              |   |
| 553-AR  | PREFERRED PRODUCT ID  |                     | S              |   |
| 554-AS  | PREFERRED PRODUCT INCENTIVE                                   |                     | S              |   |
| 555-AT  | PREFERRED PRODUCT COST SHARE INCENTIVE                        |                     | S              |   |
| 556-AU  | PREFERRED PRODUCT DESCRIPTION                                 |                     | S              |   |

|         | Response Pricing Segment Segment Identification (111-AM) = "23" |                     |                | Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)  |
|---------|---|---------------------|----------------|--|
| Field # | NCPDP Field Name  | Value               | Payer<br>Usage | Payer Situation  |
| 5Ø5-F5  | PATIENT PAY AMOUNT  |                     | R              |  |
| 5Ø6-F6  | INGREDIENT COST PAID  |                     | R              |  |
| 5Ø7-F7  | DISPENSING FEE PAID   |                     | R              |  |
| 558-AW  | FLAT SALES TAX AMOUNT PAID                                      |                     | S              |  |
| 559-AX  | PERCENTAGE SALES TAX AMOUNT PAID                                |                     | S              |  |
| 56Ø-AY  | PERCENTAGE SALES TAX RATE PAID                                  |                     | S              | Imp Guide: Required if Percentage Sales<br>Tax Amount Paid (559-AX) is greater<br>than zero (Ø).   |
| 561-AZ  | PERCENTAGE SALES TAX BASIS PAID                                 |                     |                | Imp Guide: Required if Percentage Sales<br>Tax Amount Paid (559-AX) is greater<br>than zero (Ø).   |
| 521-FL  | INCENTIVE AMOUNT PAID   |                     | S              | Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø).  |
| 563-J2  | OTHER AMOUNT PAID COUNT   | Maximum count of 3. | S              | Imp Guide: Required if Other Amount Paid (565-J4) is used.   |
| 564-J3  | OTHER AMOUNT PAID QUALIFIER                                     |                     | S              | Imp Guide: Required if Other Amount Paid (565-J4) is used.   |
| 565-J4  | OTHER AMOUNT PAID   |                     | S              | Required if Other Amount Claimed<br>Submitted (48Ø-H9) is greater than zero<br>(Ø).  |
| 566-J5  | OTHER PAYER AMOUNT RECOGNIZED                                   |                     | S              | Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported.  |
| 5Ø9-F9  | TOTAL AMOUNT PAID   |                     | R              | ·  |
| 522-FM  | BASIS OF REIMBURSEMENT<br>DETERMINATION                         |                     | S              | Required if Basis of Cost Determination (432-DN) is submitted on billing.  |
| 523-FN  | AMOUNT ATTRIBUTED TO SALES TAX                                  |                     | S              | Imp Guide: Required if Patient Pay<br>Amount (5Ø5-F5) includes sales tax that<br>is the financial responsibility of the<br>member but is not also included in any of<br>the other fields that add up to Patient<br>Pay Amount. |
| 512-FC  | ACCUMULATED DEDUCTIBLE AMOUNT                                   |                     | S              |  |
| 513-FD  | REMAINING DEDUCTIBLE AMOUNT                                     |                     | S              |  |
| 514-FE  | REMAINING BENEFIT AMOUNT  |                     | S              |  |
| 517-FH  | AMOUNT APPLIED TO PERIODIC DEDUCTIBLE                           |                     | S              |  |
| 518-FI  | AMOUNT OF COPAY   |                     | S              |  |
| 52Ø-FK  | AMOUNT EXCEEDING PERIODIC BENEFIT MAXIMUM                       |                     | S              |  |
| 572-4U  | AMOUNT OF COINSURANCE   |                     | S              |  |
| 577-G3  | ESTIMATED GENERIC SAVINGS                                       |                     | S              |  |
| 128-UC  | SPENDING ACCOUNT AMOUNT REMAINING                               |                     | S              |  |



|         | Response Pricing Segment Segment Identification (111-AM) = "23"                      |       |                | Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid) |
|---------|--|-------|----------------|---|
| Field # | NCPDP Field Name   | Value | Payer<br>Usage | Payer Situation   |
| 133-UJ  | AMOUNT ATTRIBUTED TO PROVIDER NETWORK SELECTION                                      |       | S              |   |
| 134-UK  | AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND DRUG                                    |       | S              |   |
| 135-UM  | AMOUNT ATTRIBUTED TO PRODUCT<br>SELECTION/NON-PREFERRED<br>FORMULARY SELECTION       |       | S              |   |
| 136-UN  | AMOUNT ATTRIBUTED TO PRODUCT<br>SELECTION/BRAND NON-PREFERRED<br>FORMULARY SELECTION |       | S              |   |

|         | Response DUR/PPS Segment Segment Identification (111-AM) = "24" | Situation Segment                |                | Claim Billing/Claim Rebill –<br>Accepted/Paid (or Duplicate of Paid) |
|---------|---|----------------------------------|----------------|--|
| Field # | NCPDP Field Name  | Value                            | Payer<br>Usage | Payer Situation  |
| 567-J6  | DUR/PPS RESPONSE CODE COUNTER                                   | Maximum 9 occurrences supported. | S              |  |
| 439-E4  | REASON FOR SERVICE CODE   |                                  | S              |  |
| 528-FS  | CLINICAL SIGNIFICANCE CODE                                      |                                  | S              |  |
| 529-FT  | OTHER PHARMACY INDICATOR  |                                  | S              |  |
| 53Ø-FU  | PREVIOUS DATE OF FILL   |                                  | S              |  |
| 531-FV  | QUANTITY OF PREVIOUS FILL                                       |                                  | S              |  |
| 532-FW  | DATABASE INDICATOR  |                                  | S              |  |
| 533-FX  | OTHER PRESCRIBER INDICATOR                                      |                                  | S              |  |
| 544-FY  | DUR FREE TEXT MESSAGE   |                                  | S              |  |
| 57Ø-NS  | DUR ADDITIONAL TEXT   |                                  | S              |  |



### CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

#### CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

|         | Response Transaction Header Segment |                          |                | Claim Billing/Claim Rebill<br>Rejected/Rejected |
|---------|-------------------------------------|--------------------------|----------------|---|
| Field # | NCPDP Field Name                    | Value                    | Payer<br>Usage | Payer Situation                                 |
| 1Ø2-A2  | VERSION/RELEASE NUMBER              | DØ                       | M              |   |
| 1Ø3-A3  | TRANSACTION CODE                    | B1, B3                   | M              |   |
| 1Ø9-A9  | TRANSACTION COUNT                   | Same value as in request | М              |   |
| 5Ø1-F1  | HEADER RESPONSE STATUS              | R = Rejected             | M              |   |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER       | Same value as in request | М              |   |
| 2Ø1-B1  | SERVICE PROVIDER ID                 | Same value as in request | М              |   |
| 4Ø1-D1  | DATE OF SERVICE                     | Same value as in request | М              |   |

|         | Response Message Segment<br>Segment Identification (111-AM) = "2Ø" | Situation Segment |       | Claim Billing/Claim Rebill<br>Rejected/Rejected |
|---------|--|-------------------|-------|---|
| Field # | NCPDP Field Name   | Value             | Payer | Payer Situation                                 |
|         |  |                   | Usage |   |
| 5Ø4-F4  | MESSAGE  |                   | S     |   |

|         | Response Status Segment Segment Identification (111-AM) = "21" |                      |                | Claim Billing/Claim Rebill Rejected/Rejected |
|---------|--|----------------------|----------------|--|
| Field # | NCPDP Field Name   | Value                | Payer<br>Usage | Payer Situation                              |
| 112-AN  | TRANSACTION RESPONSE STATUS                                    | R = Reject           | M              |  |
| 5Ø3-F3  | AUTHORIZATION NUMBER   |                      | M              |  |
| 51Ø-FA  | REJECT COUNT   | Maximum count of 5.  | R              |  |
| 511-FB  | REJECT CODE  |                      | R              |  |
| 546-4F  | REJECT FIELD OCCURRENCE INDICATOR                              |                      |                |  |
| 13Ø-UF  | ADDITIONAL MESSAGE INFORMATION COUNT                           | Maximum count of 25. |                |  |
| 132-UH  | ADDITIONAL MESSAGE INFORMATION QUALIFIER                       |                      |                |  |
| 526-FQ  | ADDITIONAL MESSAGE INFORMATION                                 |                      |                |  |
| 131-UG  | ADDITIONAL MESSAGE INFORMATION CONTINUITY                      |                      |                |  |

#### **CLAIM REVERSAL TRANSACTION**

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø.* 

|         | Transaction Header Segment       |                    |       | Claim Reversal  |
|---------|----------------------------------|--------------------|-------|-----------------|
| Field # | NCPDP Field Name                 | Value              | Payer | Payer Situation |
|         |                                  |                    | Usage |                 |
| 1Ø1-A1  | BIN NUMBER                       | See B1 information | M     |                 |
| 1Ø2-A2  | VERSION/RELEASE NUMBER           | DØ                 | M     |                 |
| 1Ø3-A3  | TRANSACTION CODE                 | B2                 | M     |                 |
| 1Ø4-A4  | PROCESSOR CONTROL NUMBER         | See B1 information | M     |                 |
| 1Ø9-A9  | TRANSACTION COUNT                | 1                  | M     |                 |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER    | NPI                | M     |                 |
| 2Ø1-B1  | SERVICE PROVIDER ID              | 01                 | M     |                 |
| 4Ø1-D1  | DATE OF SERVICE                  |                    | М     |                 |
| 11Ø-AK  | SOFTWARE VENDOR/CERTIFICATION ID | Blanks             | M     |                 |



|         | Insurance Segment Segment Identification (111-AM) = "Ø4" |       |                | Claim Reversal  |
|---------|--|-------|----------------|-----------------|
| Field # | NCPDP Field Name   | Value | Payer<br>Usage | Payer Situation |
| 3Ø2-C2  | CARDHOLDER ID  |       | М              |                 |
| 3Ø1-C1  | GROUP ID   |       | S              |                 |

|         | Claim Segment Segment Identification (111-AM) = "Ø7" |       |                | Claim Reversal  |
|---------|--|-------|----------------|-----------------|
| Field # | NCPDP Field Name                                     | Value | Payer<br>Usage | Payer Situation |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE<br>NUMBER QUALIFIER   | 1     | M              |                 |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE<br>NUMBER             |       | M              |                 |
| 436-E1  | PRODUCT/SERVICE ID QUALIFIER                         |       | М              |                 |
| 4Ø7-D7  | PRODUCT/SERVICE ID                                   |       | М              |                 |
| 4Ø3-D3  | FILL NUMBER  |       | М              |                 |
| 3Ø8-C8  | OTHER COVERAGE CODE                                  |       | M              |                 |

|         | Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5" | Situational Segment |                | Claim Reversal  |
|---------|--|---------------------|----------------|-----------------|
| Field # | NCPDP Field Name   | Value               | Payer<br>Usage | Payer Situation |
| 337-4C  | COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT  | Maximum count of 9. | М              |                 |
| 338-5C  | OTHER PAYER COVERAGE TYPE  |                     | М              |                 |

|         | DUR/PPS Segment Segment Identification (111-AM) = "Ø8" | Situational Segment       |                | Claim Reversal  |
|---------|--|---------------------------|----------------|-----------------|
| Field # | NCPDP Field Name                                       | Value                     | Payer<br>Usage | Payer Situation |
| 473-7E  | DUR/PPS CODE COUNTER                                   | Maximum of 9 occurrences. |                |                 |
| 439-E4  | REASON FOR SERVICE CODE                                |                           |                |                 |
| 44Ø-E5  | PROFESSIONAL SERVICE CODE                              |                           |                |                 |
| 441-E6  | RESULT OF SERVICE CODE                                 |                           |                |                 |
| 474-8E  | DUR/PPS LEVEL OF EFFORT                                |                           |                |                 |

#### **CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE**

|         | Response Transaction Header Segment |                          |       | Claim Reversal – Accepted/Approved |
|---------|-------------------------------------|--------------------------|-------|------------------------------------|
| Field # | NCPDP Field Name                    | Value                    | Payer | Payer Situation                    |
|         |                                     |                          | Usage |                                    |
| 1Ø2-A2  | VERSION/RELEASE NUMBER              | DØ                       | M     |                                    |
| 1Ø3-A3  | TRANSACTION CODE                    | B2                       | M     |                                    |
| 1Ø9-A9  | TRANSACTION COUNT                   | Same value as in request | М     |                                    |
| 5Ø1-F1  | HEADER RESPONSE STATUS              | A = Accepted             | M     |                                    |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER       | Same value as in request | М     |                                    |
| 2Ø1-B1  | SERVICE PROVIDER ID                 | Same value as in request | М     |                                    |
| 4Ø1-D1  | DATE OF SERVICE                     | Same value as in request | M     |                                    |



|         | Response Message Segment<br>Segment Identification (111-AM) = "2Ø" |       |                | Claim Reversal – Accepted/Approved |
|---------|--|-------|----------------|------------------------------------|
| Field # | NCPDP Field Name   | Value | Payer<br>Usage | Payer Situation                    |
| 5Ø4-F4  | MESSAGE  |       | R              | Reversal Accepted                  |

|         | Response Status Segment<br>Segment Identification (111-AM) = "21" |              |       | Claim Reversal – Accepted/Approved |
|---------|---|--------------|-------|------------------------------------|
| Field # | NCPDP Field Name  | Value        | Payer | Payer Situation                    |
|         |   |              | Usage |                                    |
| 112-AN  | TRANSACTION RESPONSE STATUS                                       | A = Approved | M     |                                    |
| 5Ø3-F3  | AUTHORIZATION NUMBER  |              | R     |                                    |

|         | Response Claim Segment<br>Segment Identification (111-AM) = "22" |               |                | Claim Reversal – Accepted/Approved |
|---------|--|---------------|----------------|------------------------------------|
| Field # | NCPDP Field Name   | Value         | Payer<br>Usage | Payer Situation                    |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER                  | 1 = RxBilling | М              |                                    |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE NUMBER                            |               | М              |                                    |

### **CLAIM REVERSAL REJECTED RESPONSE**

|         | Response Transaction Header Segment |                          |       | Claim Reversal – Accepted/Rejected |
|---------|-------------------------------------|--------------------------|-------|------------------------------------|
| Field # | NCPDP Field Name                    | Value                    | Payer | Payer Situation                    |
|         |                                     |                          | Usage |                                    |
| 1Ø2-A2  | VERSION/RELEASE NUMBER              | DØ                       | M     |                                    |
| 1Ø3-A3  | TRANSACTION CODE                    | B2                       | M     |                                    |
| 1Ø9-A9  | TRANSACTION COUNT                   | Same value as in request | M     |                                    |
| 5Ø1-F1  | HEADER RESPONSE STATUS              | A = Accepted             | М     |                                    |
| 2Ø2-B2  | SERVICE PROVIDER ID QUALIFIER       | Same value as in request | M     |                                    |
| 2Ø1-B1  | SERVICE PROVIDER ID                 | Same value as in request | M     |                                    |
| 4Ø1-D1  | DATE OF SERVICE                     | Same value as in request | M     |                                    |

|         | Response Message Segment<br>Segment Identification (111-AM) = "2Ø" |       |       | Claim Reversal – Accepted/Rejected |
|---------|--|-------|-------|------------------------------------|
| Field # | NCPDP Field Name   | Value | Payer | Payer Situation                    |
|         |  |       | Usage |                                    |
| 5Ø4-F4  | MESSAGE  |       | R     | Reversal Not Processed             |

|         | Response Status Segment Segment Identification (111-AM) = "21" |                     |                | Claim Reversal – Accepted/Rejected |
|---------|--|---------------------|----------------|------------------------------------|
| Field # | NCPDP Field Name   | Value               | Payer<br>Usage | Payer Situation                    |
| 112-AN  | TRANSACTION RESPONSE STATUS                                    | R = Reject          | M              |                                    |
| 5Ø3-F3  | AUTHORIZATION NUMBER   |                     | R              |                                    |
| 51Ø-FA  | REJECT COUNT   | Maximum count of 5. | R              |                                    |
| 511-FB  | REJECT CODE  |                     | R              |                                    |

|         | Response Claim Segment Segment Identification (111-AM) = "22" |               |                | Claim Reversal – Accepted/Rejected  |
|---------|---|---------------|----------------|---|
| Field # | NCPDP Field Name  | Value         | Payer<br>Usage | Payer Situation   |
| 455-EM  | PRESCRIPTION/SERVICE REFERENCE<br>NUMBER QUALIFIER            | 1 = RxBilling | M              | Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing). |
| 4Ø2-D2  | PRESCRIPTION/SERVICE REFERENCE NUMBER                         |               | M              |   |