



ePrescribing for controlled substances requirement now 'On Hold'

As a result of the current COVID-19 pandemic and its impact on the health care community, OptumRx home delivery is placing the implementation of our mandatory ePrescribing policy for controlled substances (EPCS) temporarily "ON HOLD."

As was previously communicated, e-Prescribing of controlled substances to OptumRx home delivery pharmacy was to become a requirement by March 1st, 2020, in an effort to increase patient safety and reduce fraud.

Effective immediately, the EPCS requirement is now **on hold until future notice**. Any controlled substance prescription received by home delivery will be filled as long as it meets federal and state regulatory requirements.

- Any provider or member exemption will remain on file for a year from the date it was submitted.
- Please continue to email exemption requests to: EPCSquestions@optum.com.
- Updated communication will be shared as soon as OptumRx home delivery pharmacy determines when the EPCS requirement will resume.