

OptumRx NCPDP Version D.0 Payer Sheet

This Payer Sheet applies to BIN 610279 Only

Payer Name: OptumRx	Date: 09/01/2020		
United Healthcare Employer and Individual	BIN 610279	PCN: 9999	
United Healthcare Employer and Individual – Contraceptive Services	BIN 610279	PCN: CONTRAC	
Only			
Processor: OptumRx			
Effective as of: 01/01/2014	NCPDP Telecommu	nication Standard Version/Release #: D.0	
NCPDP Data Dictionary Version Date: October 2016	NCPDP External Co	de List Version Date: October 2016	
Contact/Information Source:			
Provider Relations 1-877-633-47Ø1			
Provider Relations email: <u>Provider.relations@optum.com</u>			
Website https://professionals.optumrx.com/			
Certification Testing Window: Certification not required			
Pharmacy Help Desk Medicaid 888-306-3243	Pharmacy Help Desk		6
Pharmacy Help Desk Sierra 855-816-6617	Pharmacy Help Desk		6
Pharmacy Help Desk UHC Commercial 888-290-5416	Pharmacy Help Desk	Oxford 855-816-661	5
Pharmacy Help Desk OptumRx 800-788-7871			
Other versions supported: ONLY D.0			

CLAIM BILLING/CLAIM REBILL TRANSACTION

	Transaction Header Segment			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø1-A1	BIN NUMBER	(see above)	М	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	М	
1Ø4-A4	PROCESSOR CONTROL NUMBER	See above	М	Required for All Claims
1Ø9-A9	TRANSACTION COUNT	Up to 4	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	01	М	NPI ONLY
2Ø1-B1	SERVICE PROVIDER ID	10 digit NPI number	М	
4Ø1-D1	DATE OF SERVICE		М	
11Ø-AK	SOFTWARE VENDOR/CERTIFICATION ID		0	

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø2-C2	CARDHOLDER ID		M	
312-CC	CARDHOLDER FIRST NAME		M	
313-CD	CARDHOLDER LAST NAME		M	
314-CE	HOME PLAN		0	
524-FO	PLAN ID		0	
3Ø1-C1	GROUP ID		M	Always required. Refer to Member ID Card.
3Ø3-C3	PERSON CODE		S	Varies by plan
3Ø6-C6	PATIENT RELATIONSHIP CODE		S	Varies by plan
359-2A	MEDIGAP ID		0	
36Ø-2B	MEDICAID INDICATOR		0	
361-2D	PROVIDER ACCEPT ASSIGNMENT INDICATOR		0	
997-G2	CMS PART D DEFINED QUALIFIED FACILITY		0	
115-N5	MEDICAID ID NUMBER		0	



	Patient Segment Segment Identification (111-AM) = "Ø1"			Claim Billing/Claim Rebill
Field	NCPDP Field Name	Value	Payer Usage	Payer Situation
331-CX	PATIENT ID QUALIFIER		0	
332-CY	PATIENT ID		0	
3Ø4-C4	DATE OF BIRTH		R	
3Ø5-C5	PATIENT GENDER CODE		R	
31Ø-CA	PATIENT FIRST NAME		R	
311-CB	PATIENT LAST NAME		R	
322-CM	PATIENT STREET ADDRESS		0	
323-CN	PATIENT CITY ADDRESS		0	
324-CO	PATIENT STATE / PROVINCE ADDRESS		0	
325-CP	PATIENT ZIP/POSTAL ZONE		0	
326-CQ	PATIENT PHONE NUMBER		0	
3Ø7-C7	PLACE OF SERVICE		S	
333-CZ	EMPLOYER ID		0	
384-4X	PATIENT RESIDENCE		0	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Billing/Claim Rebill
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	Ø1 = Rx Billing	M	
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	
436-E1	PRODUCT/SERVICE ID QUALIFIER		M	
4Ø7-D7	PRODUCT/SERVICE ID		M	
442-E7	QUANTITY DISPENSED		R	
4Ø3-D3	FILL NUMBER		R	
4Ø5-D5	DAYS SUPPLY		R	
4Ø6-D6	COMPOUND CODE		R	
4Ø8-D8	DISPENSE AS WRITTEN (DAW)/PRODUCT SELECTION CODE		R	
414-DE	DATE PRESCRIPTION WRITTEN		R	
415-DF	NUMBER OF REFILLS AUTHORIZED		0	
419-DJ	PRESCRIPTION ORIGIN CODE		RW	Varies by plan
354-NX	SUBMISSION CLARIFICATION CODE COUNT	Maximum count of 3.	0	Required if Submission Clarification Code (42Ø-DK) is used.
42Ø-DK	SUBMISSION CLARIFICATION CODE		0	
46Ø-ET	QUANTITY PRESCRIBED		RW	Effective 09/21/2020 Required when claim is for Schedule II drug- or when a compound contains a Schedule II drug.
3Ø8-C8	OTHER COVERAGE CODE	00 02 03 08	RW	Required for Coordination of Benefits. Varies by plan
453-EJ	ORIGINALLY PRESCRIBED PRODUCT/SERVICE ID QUALIFIER		0	Required if Originally Prescribed Product/Service Code (455-EA) is used.
445-EA	ORIGINALLY PRESCRIBED PRODUCT/SERVICE CODE		0	
446-EB	ORIGINALLY PRESCRIBED QUANTITY		0	
418-DI	LEVEL OF SERVICE		0	
461-EU	PRIOR AUTHORIZATION TYPE CODE		RW	Varies by plan
462-EV	PRIOR AUTHORIZATION NUMBER SUBMITTED		RW	Varies by plan
995-E2	ROUTE OF ADMINISTRATION		0	



	Claim Segment			Claim Billing/Claim Rebill
	Segment Identification (111-AM) = "Ø7"			
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
996-G1	COMPOUND TYPE		0	
147-U7	PHARMACY SERVICE TYPE		0	

	Prescriber Segment Segment Identification (111-AM) = "Ø3"			Claim Billing/Claim Rebill
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
466-EZ	PRESCRIBER ID QUALIFIER		M	
411-DB	PRESCRIBER ID		M	NPI should be submitted whenever possible
427-DR	PRESCRIBER LAST NAME		0	
498-PM	PRESCRIBER PHONE NUMBER		0	
468-2E	PRIMARY CARE PROVIDER ID QUALIFIER		0	
421-DL	PRIMARY CARE PROVIDER ID		0	
47Ø-4E	PRIMARY CARE PROVIDER LAST NAME		0	
364-2J	PRESCRIBER FIRST NAME		0	
365-2K	PRESCRIBER STREET ADDRESS		0	
366-2M	PRESCRIBER CITY ADDRESS		0	
367-2N	PRESCRIBER STATE/PROVINCE ADDRESS		0	
368-2P	PRESCRIBER ZIP/POSTAL ZONE		0	

For BIN 610297 we will select <u>one</u> of the following COB options: Scenario 1 - Other Payer Amount Paid Repetitions Only. Scenario 2 – Other Payer -Patient Responsibility Amount Repetitions

	Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5"			Claim Billing/Claim Rebill Scenario 1 - Other Payer Amount Paid Repetitions Only
Field #	NCPDP Field Name	Value	Payer Usage	Situational
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	RM	
338-5C	OTHER PAYER COVERAGE TYPE		RM	
339-6C	OTHER PAYER ID QUALIFIER		R	Required if Other Payer ID (34Ø-7C) is used.
34Ø-7C	OTHER PAYER ID		R	Other payer BIN
443-E8	OTHER PAYER DATE		R	
341-HB	OTHER PAYER AMOUNT PAID COUNT	Maximum count of 9.	RW	Required if Other Payer Amount Paid Qualifier (342-HC) is used.
342-HC	OTHER PAYER AMOUNT PAID QUALIFIER		RW	Required if Other Payer Amount Paid (431-DV) is used.
431-DV	OTHER PAYER AMOUNT PAID		М	Required if other payer has approved payment for some/all of the billing.
471-5E	OTHER PAYER REJECT COUNT	Maximum count of 5.	RW	Required if Other Payer Reject Code (472-6E) is used.
472-6E	OTHER PAYER REJECT CODE		RW	Required when the other payer has denied the payment for the billing, designated with Other Coverage Code (3Ø8-C8) = 3 (Other Coverage Billed – claim not covered).

	Coordination of Benefits/Other			Claim Billing/Claim Rebill
	Payments Segment			Scenario 2- Other Payer-Patient
	Segment Identification (111-AM) = "Ø5"			Responsibility Amount Repetitions
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	•



	Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5"			Claim Billing/Claim Rebill Scenario 2- Other Payer-Patient Responsibility Amount Repetitions
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	M	
338-5C	OTHER PAYER COVERAGE TYPE		M	
339-6C	OTHER PAYER ID QUALIFIER		RW	Imp Guide: Required if Other Payer ID (34Ø-7C) is used.
34Ø-7C	OTHER PAYER ID		RW	Other Payer BIN
443-E8	OTHER PAYER DATE		R	Imp Guide: Required if identification of the Other Payer Date is necessary for claim/encounter adjudication.
353-NR	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT	Maximum count of 25.	RW	Imp Guide: Required if Other Payer-Patient Responsibility Amount Qualifier (351-NP) is used.
351-NP	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER		RW	Imp Guide: Required if Other Payer-Patient Responsibility Amount (352-NQ) is used.
352-NQ	OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT		RW	Imp Guide: Required if necessary for patient financial responsibility only billing.
				Not used if Other Payer Amount Paid (431-DV) is submitted along with other coverage code 02 or 03.

	Pricing Segment Segment Identification (111-AM) = "11"			Claim Billing/Claim Rebill
Field#	NCPDP Field Name	Value	Payer Usage	This segment is always sent
4Ø9-D9	INGREDIENT COST SUBMITTED		R	
412-DC	DISPENSING FEE SUBMITTED		R	
438-E3	INCENTIVE AMOUNT SUBMITTED		0	
478-H7	OTHER AMOUNT CLAIMED SUBMITTED COUNT	Maximum count of 3.	S	Required if Other Amount Claimed Submitted Qualifier (479-H8) is used.
479-H8	OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER		S	Required if Other Amount Claimed Submitted (48Ø-H9) is used.
48Ø-H9	OTHER AMOUNT CLAIMED SUBMITTED		0	
481-HA	FLAT SALES TAX AMOUNT SUBMITTED		0	
482-GE	PERCENTAGE SALES TAX AMOUNT SUBMITTED		0	
483-HE	PERCENTAGE SALES TAX RATE SUBMITTED		S	
484-JE	PERCENTAGE SALES TAX BASIS SUBMITTED		S	
426-DQ	USUAL AND CUSTOMARY CHARGE		М	
43Ø-DU	GROSS AMOUNT DUE		М	
423-DN	BASIS OF COST DETERMINATION		R	

	DUR/PPS Segment Segment Identification (111-AM) = "Ø8"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
473-7E	DUR/PPS CODE COUNTER	Maximum of 9 occurrences.	RW	Imp Guide: Required if DUR/PPS Segment is used.
439-E4	REASON FOR SERVICE CODE	DD HD	RW	Imp Guide: Required for drug utilization review outcome. Required when overriding Drug-Drug Interactions and High Dose Rejects FOR BIN 610279ONLY
44Ø-E5	PROFESSIONAL SERVICE CODE	МО	RW	Imp Guide: Required for drug utilization review outcome. Required when overriding Drug-Drug Interactions and High Dose Rejects FOR BIN 610279ONLY
441-E6	RESULT OF SERVICE CODE	1G	RW	Imp Guide: Required for drug utilization review outcome.



	DUR/PPS Segment			Claim Billing/Claim Rebill
	Segment Identification (111-AM) = "Ø8"			
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	,
				Required when overriding Drug-Drug
				Interactions and High Dose Rejects
				FOR BIN 610279ONLY

	Compound Segment Segment Identification (111-AM) = "1Ø"	Optional Segment Required for Compounds		Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
45Ø-EF	COMPOUND DOSAGE FORM DESCRIPTION CODE		RW	Required when compound is being submitted.
451-EG	COMPOUND DISPENSING UNIT FORM INDICATOR		RW	
447-EC	COMPOUND INGREDIENT COMPONENT COUNT	Maximum 25 ingredients	RW	
488-RE	COMPOUND PRODUCT ID QUALIFIER		RW	
489-TE	COMPOUND PRODUCT ID		RW	
448-ED	COMPOUND INGREDIENT QUANTITY		RW	
449-EE	COMPOUND INGREDIENT DRUG COST		RW	Required if needed for receiver claim determination when multiple products are billed.
49Ø-UE	COMPOUND INGREDIENT BASIS OF COST DETERMINATION		RW	Imp Guide: Required if needed for receiver claim determination when multiple products are billed.
362-2G	COMPOUND INGREDIENT MODIFIER CODE COUNT	Maximum count of 1Ø.	0	Imp Guide: Required when Compound Ingredient Modifier Code (363-2H) is sent.
363-2H	COMPOUND INGREDIENT MODIFIER CODE		0	

	Clinical Segment Segment Identification (111-AM) = "13"			Claim Billing/Claim Rebill
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
491-VE	DIAGNOSIS CODE COUNT	Maximum count of 5.	0	Imp Guide: Required if Diagnosis Code Qualifier (492-WE) and Diagnosis Code (424-DO) are used.
492-WE	DIAGNOSIS CODE QUALIFIER		0	Imp Guide: Required if Diagnosis Code (424-DO) is used.
424-DO	DIAGNOSIS CODE		0	



4	OPTUMRX™ CLAIM BILLING/CLAIM R	EBILL PAID (OR DUPL	.ICATE	OF PAID) RESPONSE
	Response Transaction Header Segment			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	М	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	М	

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	•
5Ø4-F4	MESSAGE		S	Imp Guide: Required if text is needed for
				clarification or detail.

	Response Insurance Segment Segment Identification (111-AM) = "25"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
3Ø1-C1	GROUP ID		R	
524-FO	PLAN ID		S	Part-D Commercial
3Ø2-C2	CARDHOLDER ID		S	Imp Guide: Required if the identification to be used in future transactions is different than what was submitted on the request.

	Response Patient Segment Segment Identification (111-AM) = "29"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
31Ø-CA	PATIENT FIRST NAME			
311-CB	PATIENT LAST NAME			
3Ø4-C4	DATE OF BIRTH			

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	P=Paid D=Duplicate of Paid	М	
5Ø3-F3	AUTHORIZATION NUMBER	·	R	
547-5F	APPROVED MESSAGE CODE COUNT	Maximum count of 5.	S	
548-6F	APPROVED MESSAGE CODE		S	
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.		
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER			
526-FQ	ADDITIONAL MESSAGE INFORMATION			
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY			

	Response Claim Segment			Claim Billing/Claim Rebill -
	Segment Identification (111-AM) = "22"			Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
455-EM	PRESCRIPTION/SERVICE REFERENCE	1 = RxBilling	M	Imp Guide: For Transaction Code of "B1", in
	NUMBER QUALIFIER			the Response Claim Segment, the
				Prescription/Service Reference Number
				Qualifier (455-EM) is "1" (Rx Billing).



	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	
551-9F	PREFERRED PRODUCT COUNT	Maximum count of 6.	S	Future capabilities
552-AP	PREFERRED PRODUCT ID QUALIFIER		S	Future capabilities
553-AR	PREFERRED PRODUCT ID		S	Future capabilities
554-AS	PREFERRED PRODUCT INCENTIVE		S	Future capabilities
555-AT	PREFERRED PRODUCT COST SHARE INCENTIVE		S	Future capabilities
556-AU	PREFERRED PRODUCT DESCRIPTION		S	Future capabilities

	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø5-F5	PATIENT PAY AMOUNT		R	
5Ø6-F6	INGREDIENT COST PAID		R	
5Ø7-F7	DISPENSING FEE PAID		R	
558-AW	FLAT SALES TAX AMOUNT PAID		S	
559-AX	PERCENTAGE SALES TAX AMOUNT PAID		S	
56Ø-AY	PERCENTAGE SALES TAX RATE PAID		S	Imp Guide: Required if Percentage Sales Tax Amount Paid (559-AX) is greater than zero (Ø).
561-AZ	PERCENTAGE SALES TAX BASIS PAID			Imp Guide: Required if Percentage Sales Tax Amount Paid (559-AX) is greater than zero (Ø).
521-FL	INCENTIVE AMOUNT PAID		S	Required if Incentive Amount Submitted (438-E3) is greater than zero (Ø).
563-J2	OTHER AMOUNT PAID COUNT	Maximum count of 3.	S	Imp Guide: Required if Other Amount Paid (565-J4) is used.
564-J3	OTHER AMOUNT PAID QUALIFIER		S	Imp Guide: Required if Other Amount Paid (565-J4) is used.
565-J4	OTHER AMOUNT PAID		S	Required if Other Amount Claimed Submitted (48Ø-H9) is greater than zero (Ø)
566-J5	OTHER PAYER AMOUNT RECOGNIZED		S	Required if Other Payer Amount Paid (431-DV) is greater than zero (Ø) and Coordination of Benefits/Other Payments Segment is supported.
5Ø9-F9	TOTAL AMOUNT PAID		R	
522-FM	BASIS OF REIMBURSEMENT DETERMINATION		S	Required if Basis of Cost Determination (432-DN) is submitted on billing.
523-FN	AMOUNT ATTRIBUTED TO SALES TAX		S	Imp Guide: Required if Patient Pay Amount (5Ø5-F5) includes sales tax that is the financial responsibility of the member but is not also included in any of the other fields that add up to Patient Pay Amount.
512-FC	ACCUMULATED DEDUCTIBLE AMOUNT		S	
513-FD	REMAINING DEDUCTIBLE AMOUNT		S	
514-FE	REMAINING BENEFIT AMOUNT		S	
517-FH	AMOUNT APPLIED TO PERIODIC DEDUCTIBLE		S	
518-FI	AMOUNT OF COPAY		S	
52Ø-FK	AMOUNT EXCEEDING PERIODIC BENEFIT MAXIMUM		S	
572-4U	AMOUNT OF COINSURANCE		S	
577-G3	ESTIMATED GENERIC SAVINGS		S	
128-UC	SPENDING ACCOUNT AMOUNT REMAINING		S	
133-UJ	AMOUNT ATTRIBUTED TO PROVIDER NETWORK SELECTION		S	
134-UK	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND DRUG		S	
135-UM	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/NON-PREFERRED FORMULARY SELECTION		S	



	Response Pricing Segment Segment Identification (111-AM) = "23"			Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
136-UN	AMOUNT ATTRIBUTED TO PRODUCT SELECTION/BRAND NON-PREFERRED FORMULARY SELECTION		S	

	Response DUR/PPS Segment Segment Identification (111-AM) = "24"	Situation Segment		Claim Billing/Claim Rebill – Accepted/Paid (or Duplicate of Paid)
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
567-J6	DUR/PPS RESPONSE CODE COUNTER	Maximum 9 occurrences supported.	S	
439-E4	REASON FOR SERVICE CODE		S	
528-FS	CLINICAL SIGNIFICANCE CODE		S	
529-FT	OTHER PHARMACY INDICATOR		S	
53Ø-FU	PREVIOUS DATE OF FILL		S	
531-FV	QUANTITY OF PREVIOUS FILL		S	
532-FW	DATABASE INDICATOR		S	
533-FX	OTHER PRESCRIBER INDICATOR		S	
544-FY	DUR FREE TEXT MESSAGE		S	
57Ø-NS	DUR ADDITIONAL TEXT		S	



CLAIM BILLING/CLAIM REBILL REJECTED/REJECTED RESPONSE

	Response Transaction Header Segment			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B1, B3	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	М	
5Ø1-F1	HEADER RESPONSE STATUS	R = Rejected	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	M	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

	Response Message Segment Segment Identification (111-AM) = "2Ø"	Situation Segment		Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
5Ø4-F4	MESSAGE		S	

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Billing/Claim Rebill Rejected/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		М	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	
546-4F	REJECT FIELD OCCURRENCE INDICATOR			
13Ø-UF	ADDITIONAL MESSAGE INFORMATION COUNT	Maximum count of 25.		
132-UH	ADDITIONAL MESSAGE INFORMATION QUALIFIER			
526-FQ	ADDITIONAL MESSAGE INFORMATION			
131-UG	ADDITIONAL MESSAGE INFORMATION CONTINUITY			



CLAIM REVERSAL TRANSACTION

The following lists the segments and fields in a Claim Reversal Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.Ø*.

	Transaction Header Segment			Claim Reversal
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø1-A1	BIN NUMBER	See B1 information	M	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø4-A4	PROCESSOR CONTROL NUMBER	See B1 information	M	
1Ø9-A9	TRANSACTION COUNT	1	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	NPI	M	
2Ø1-B1	SERVICE PROVIDER ID	01	M	
4Ø1-D1	DATE OF SERVICE		M	
11Ø-AK	SOFTWARE VENDOR/CERTIFICATION ID	Blanks	M	

	Insurance Segment Segment Identification (111-AM) = "Ø4"			Claim Reversal
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
3Ø2-C2	CARDHOLDER ID		М	
3Ø1-C1	GROUP ID		S	

	Claim Segment Segment Identification (111-AM) = "Ø7"			Claim Reversal
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1	M	
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	
436-E1	PRODUCT/SERVICE ID QUALIFIER		М	
4Ø7-D7	PRODUCT/SERVICE ID		M	
4Ø3-D3	FILL NUMBER		M	
3Ø8-C8	OTHER COVERAGE CODE		М	

	Coordination of Benefits/Other Payments Segment Segment Identification (111-AM) = "Ø5"	Situational Segment		Claim Reversal
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
337-4C	COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT	Maximum count of 9.	М	
338-5C	OTHER PAYER COVERAGE TYPE		M	

	DUR/PPS Segment Segment Identification (111-AM) = "Ø8"	Situational Segment		Claim Reversal
Field#	NCPDP Field Name	Value	Payer Usage	Payer Situation
473-7E	DUR/PPS CODE COUNTER	Maximum of 9 occurrences.		
439-E4	REASON FOR SERVICE CODE			
44Ø-E5	PROFESSIONAL SERVICE CODE			
441-E6	RESULT OF SERVICE CODE			
474-8E	DUR/PPS LEVEL OF EFFORT			



CLAIM REVERSAL ACCEPTED/APPROVED RESPONSE

	Response Transaction Header Segment			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	M	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	M	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	M	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Reversal - Accepted/Approved
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	-
5Ø4-F4	MESSAGE		R	Reversal Accepted

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	A = Approved	М	
5Ø3-F3	AUTHORIZATION NUMBER		R	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Approved
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	М	
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		M	



CLAIM REVERSAL REJECTED RESPONSE

	Response Transaction Header Segment			Claim Reversal - Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
1Ø2-A2	VERSION/RELEASE NUMBER	DØ	M	
1Ø3-A3	TRANSACTION CODE	B2	М	
1Ø9-A9	TRANSACTION COUNT	Same value as in request	M	
5Ø1-F1	HEADER RESPONSE STATUS	A = Accepted	М	
2Ø2-B2	SERVICE PROVIDER ID QUALIFIER	Same value as in request	M	
2Ø1-B1	SERVICE PROVIDER ID	Same value as in request	М	
4Ø1-D1	DATE OF SERVICE	Same value as in request	M	

	Response Message Segment Segment Identification (111-AM) = "2Ø"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer	Payer Situation
			Usage	
5Ø4-F4	MESSAGE		R	Reversal Not Processed

	Response Status Segment Segment Identification (111-AM) = "21"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
112-AN	TRANSACTION RESPONSE STATUS	R = Reject	M	
5Ø3-F3	AUTHORIZATION NUMBER		R	
51Ø-FA	REJECT COUNT	Maximum count of 5.	R	
511-FB	REJECT CODE		R	

	Response Claim Segment Segment Identification (111-AM) = "22"			Claim Reversal – Accepted/Rejected
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
455-EM	PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER	1 = RxBilling	M	Imp Guide: For Transaction Code of "B2", in the Response Claim Segment, the Prescription/Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).
4Ø2-D2	PRESCRIPTION/SERVICE REFERENCE NUMBER		М	