Trividia Health – Recall of True Metrix® Air Blood Glucose Meter

- On April 21, 2020, Trividia Health announced a voluntary recall of a single True Metrix Air Blood Glucose Meter due to an incorrect factory-set unit of measure; the meter displays glucose results in mmol/L rather than mg/dL.

- The recalled meter was distributed in the U.S. in February 2019.

Product Description	Serial#	Lot#
True Metrix Air Meter	TA1548753	KW0135

- The True Metrix Air Self Monitoring Blood Glucose System is intended for the quantitative measurement of glucose in fresh capillary whole blood samples drawn from the fingertip or forearm.

- If a consumer does not notice the incorrect unit of measure, it is possible that the meter glucose result will be read as a lower blood glucose result than expected, and this may result in the patient's glucose level remaining high, which can lead to serious injury or impairment with risk of death.

- To date, Trividia Health has not received any reports of patient injury or an adverse event related to this voluntary recall.

- Consumers who have or may have the True Metrix Air meter should do the following:

    — Check to confirm if they have the affected meter by locating the serial number on the back of the meter, and then visit www.TrividiaHealth.com/air-product-notice or call Trividia Health at **1-800-518-5726**.
    — If patients have the recalled meter they should stop using it and contact Trividia Health for return and replacement information.
    — Consumers may continue to test blood glucose using any other glucose meter that is not being recalled. Only the test strips that are compatible with the glucose meter should be used.

- Patients who have the recalled True Metrix Air meter should contact their physician or healthcare provider if they have experienced any problems that may be related to using the recalled True Metrix Air meter.

- Anyone with an existing inventory of the recalled product should stop distribution and quarantine the product immediately.

- Contact Trividia Health by phone at **1-800-518-5726** for further information regarding this recall.