

Recall of over-the-counter (OTC) eye drops

- On November 15, 2023, [Kilitch Healthcare India Limited announced](#) a consumer level recall of all lots of various over-the-counter (OTC) ophthalmic products. These products are being recalled due to potential safety concerns after FDA investigators found insanitary conditions in the manufacturing facilities.
- This is an expansion to the recalls announced by [Cardinal Health and Harvard Drug Group](#) earlier this month.
- Refer to the press release for a list of the recalled OTC ophthalmic products.
- These products were distributed nationwide to wholesalers, retailers, and via the product distributor, Velocity Pharma.
- These OTC eye drops are used for temporary relief of burning and irritation due to dryness of the eye, for use as a protectant against further irritation or to relieve dryness of the eye, and/or to relieve redness of the eye due to minor eye irritations.
- For those patients who use these products, there is a potential risk of eye infections or related harm. These products are intended to be sterile. Ophthalmic drug products pose a potential heightened risk of harm to users because drugs applied to the eyes bypass some of the body's natural defenses.
- To date, Kilitch Healthcare India Limited has not received any reports of adverse events related to this recall.
- Anyone with the affected products on hand should stop distribution and return product. Consumers should stop use and return to their place of purchase. Consumers should contact their physician or healthcare provider if they have experienced any problems that may be related to taking or using this drug product.
- Consumers with questions regarding this recall can contact regulatory@velocitypharma.com or regulatory@kilitchhealthcare.com.